

Summary of amendments in PostNord's General Customer Terms and Conditions for Traders and Other Organisations (Swe: PAKN)

Material changes:

Section 27. "Checkout etc." is introduced as a new section in PAKN. It stipulates that if
the customer offers PostNord's services to consumers, for example in e-commerce, this
must not be done in a misleading manner. PostNord's normal delivery times must be
stated correctly and on equal terms with other providers.