

Post agent changes

Posten has a nationwide network of about 1,600 post agents where customers can leave and retrieve packages, buy stamps and perform other postal matters. Posten cooperates with agents that provide good service through high availability in good locations and with generous opening hours. Our network of agents has an average of over 10 opening hours a day, seven days a week, That gives Sweden the highest accessibility to postal services in Europe.

Posten is now expanding the cooperation with ICA, Coop and Axfood. They are all three national grocery chains with strong brands, which gives a clear and high availability across the country. Our ambition is to make it easier, better and clearer to most of our customers. If necessary, we will continue to cooperate with the independent retailers to ensure quality service to our customers. Our ambition is that the postal agents will be present where many customers are doing their everyday matters such as food shopping

If you get a new post agent you will receive a card with the title "Din brev- och paketservice flyttar", (Your letter and parcel services moves). On the card you can find the date when your new agent opens and the address and opening hours.

You can find information about all agents under the title: "Här finns Posten", then choose "Postombud".