

## **REQUEST FOR DELIVERY CHANGE**

Date

Operative and telephone

Street, box etc.   Entry code   e-mail address		<del>,</del>				
Recipient    Name	Desnatch ID	Package/Posting number				
Street, box etc.   Entry code   e-mail address	Desputen 15	Name			Telephone number (inc. dialling code	
Street, box etc.  Postal code and town  External reference/order number  Information on sender is stated  Service - registered, COD, parcel etc.  Weight (percel)  Date when despatch was posted    Where was it posted   Where was it posted   Where was it posted   Where was it posted   New retention time, until date   (maximum total retention time is 30 days)   2. The despatch is to have anew retention time (maximum total retention time)   3. The despatch is to be handed over without COD   4. The despatch is to have a new COD amount   5. The despatch is to have a new address (same recipient)   6. The despatch is to have a new address (same recipient)   7. The despatch is to have a new recipient (same address)   New name	Paciniant	Name			Transport (mer diaming code)	
Posting    Desired action (Information about actions for each service, see part 2)   Date when despatch was posted   Where was it posted	Recipient	Street, box etc.		Entry code	e-mail address	
Posting    Service   registered   COD, parcel etc.   Weight (percel)   Cash on delivery amount   Sender's plusgiro account/bankg   Posting   Date when despatch was posted   Where was it posted		Postal code and town			Any info to driver	
Information on sender is stated  Service - registered, COD, parcel etc.   Weight (parcel)   Cash on delivery amount   Sender's plusgiro account/bankg  Date when despatch was posted   Where was it posted      Desired action   1. The despatch is to have anew retention time (maximum total retention time is 30 days)     2. The despatch is to be returned to sender   3. The despatch is to be returned to sender   3. The despatch is to have a new address (same recipient)   6. The despatch is to have a new address (same recipient)   6. The despatch is to have a new recipient (same address)   New name   New street, box etc.   C/o address   New place (postal code and town)    Prices and contact information: see postnord.se.   The order is made by e-mailing the form to PostNord's customer service andratforfogande.se@postnord.com   PostNord will attempt to make the delivery change according to the customer's wishes above.   Customers without a customer number with PostNord should order via 0771-33 33 10.   Receipt of payment of postage or posting receipt is needed for ordering.   Telephone (inc. dialling code)   Postal code and town   Customer number/organisation number/organisati		Postal code and town			Ally lillo to univer	
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and signature  Street, box etc.  Postal code and town  Customer number/organisation nu					Telephone (inc. dialling code)	
					e-mail address	
Signature   Name printed		Postal code and town			Customer number/organisation number	
) Signature   Marie Princes		Signature	Signature   Name printed			

A delivery change means that, after posting the despatch but before it is received by the addressee, the sender can request that the following action is taken for each service below.

For services with a delivery guarantee, the guarantee ceases when a delivery change is ordered.

Parcel				
MyPack within Sweden	1. The despatch can have a new retention time			
*Does not apply to additional service	2. The despatch can be returned to sender  3. The despatch can be handed ever without COD.			
Extended identification	<ul><li>3. The despatch can be handed over without COD</li><li>4. The despatch can have anew COD amount</li></ul>			
	5. The despatch can have a new address (same recipient)* $^{1,2}$			
<sup>2.</sup> Free choice of pick-up point	6. The despatch can have a new recipient (same address)* $^{\scriptscriptstyle 1}$			
Express letter	2. The despatch can be returned to sender			
Letter with COD	1. The despatch can have a new retention time			
	2. The despatch can be returned to sender			
	3. The despatch can be handed over without COD			
	4. The despatch can have anew COD amount			
	5. The despatch can have a new address (same recipient)			
	6. The despatch can have a new recipient (same address)			
Registered	1. The despatch can have a new retention time			
	2. The despatch can be returned to sender			
	3. The despatch can be handed over without COD			
	4. The despatch can have anew COD amount			
	5. The despatch can have a new address (same recipient)			
	6. The despatch can have a new recipient (same address)			
Valuables	1. The despatch can have a new retention time			
	2. The despatch can be returned to sender			
	5. The despatch can have a new address (same recipient)			
DPD Business parcels	1. The despatch can have a new retention time			
*Does not apply for DPD FP Special	2. The despatch can be returned to sender			
Boco not apply for Br B 11 Special	5. The despatch can have a new address (same recipient)*			
	6. The despatch can have a new recipient (same address)*			
Home parcel	1. The despatch can have a new retention time			
	2. The despatch can be returned to sender			
	5. The despatch can have a new address (same recipient)			
	6. The despatch can have a new recipient (same address)			
Express parcels	1. The despatch can have a new retention time			
	2. The despatch can be returned to sender			
	5. The despatch can have a new address (same recipient)			
	6. The despatch can have a new recipient (same address)			
Import Parcel international	5. The despatch can have a new address (same recipient)			
PALL.ETT within Sweden	<ol> <li>The despatch can have a new retention time</li> <li>The despatch can be returned to sender</li> </ol>			
	5. The despatch can have a new address (same recipient)			
	6. The despatch can have a new recipient (same address)			
Consistent and addition of the	2. The deepatch can be returned to conden			
Consignment goods within Sweden	<ul><li>2. The despatch can be returned to sender</li><li>5. The despatch can have a new address (same recipient)</li></ul>			
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